

PACS EXIT SURVEY DATA (2023)



Prepared by PACS Director Michael English - www.colorado.edu/pacs

PACS Program Data

Year	# of course sections offered	# of students served	# of PACS Certificate graduates
2017	16	183	11
2018	11	237	11
2019*	14	357	13
2020	19	420	20
2021	20	436	25
2022	23	456	29
2023**	8	189	30

- * This is the year Dr. English took over as program director. He started teaching at CU with PACS in Fall 2018.
- ** This data shows calendar rather than academic year as of June 16, 2023.

The PACS Exit Survey

The survey is a mix of 20 closed and open-ended response questions sent to students who have completed all the requirements for certificate.

Demographic Data:

- 26 responses
- Top Majors - 7 IAFS, 6 PSCI, followed by 1 each in other majors.
- All respondents are 2023 graduates except for 1 student who completed the certificate early (2024 graduate)

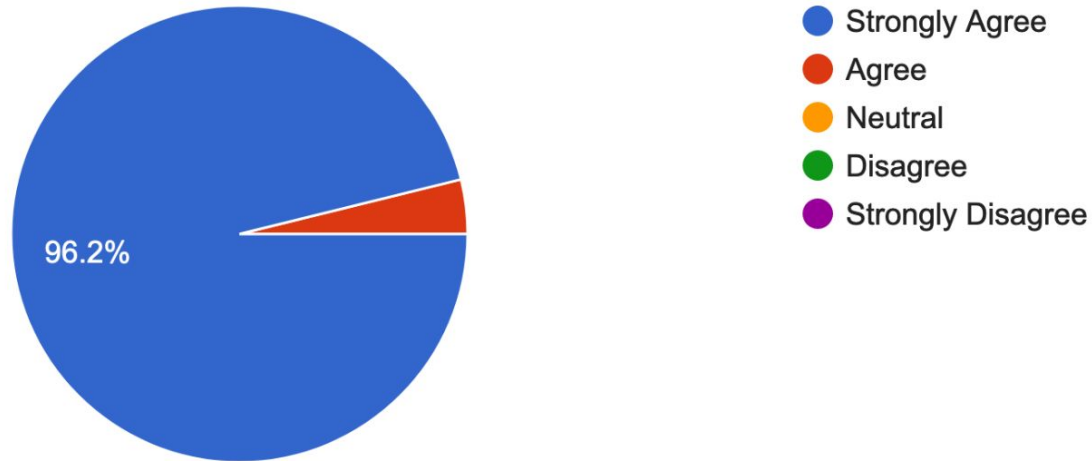
Trends:

- Survey results indicate a high level of satisfaction with the program
 - 96.2% of students agree or strongly agree the program improved the quality of their experience at CU Boulder.
 - 96.2% of students ranked the program a 9 or 10 out 10 in overall level of satisfaction.
 - 96.2% of students agree or strongly agree they would recommend the program to other CU students.
 - 100% of students would have enrolled in the certificate program if it was offered as a minor.
 - 84.6% of students would have enrolled in the certificate program if it was offered as a major.

Question 1

I am glad that I enrolled in the PACS Certificate Program as part of my studies at CU Boulder.

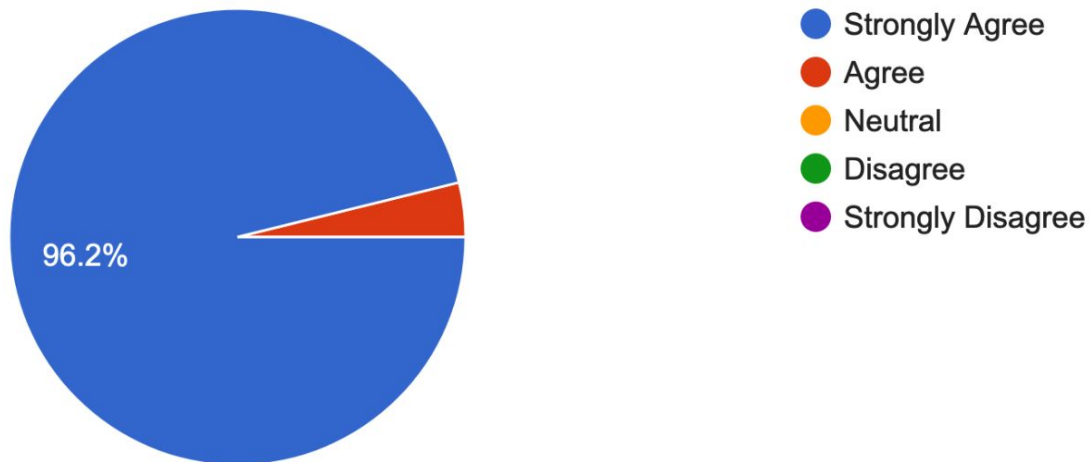
26 responses



Question 2

I would recommend the PACS Certificate Program to other students as part of their studies at CU Boulder.

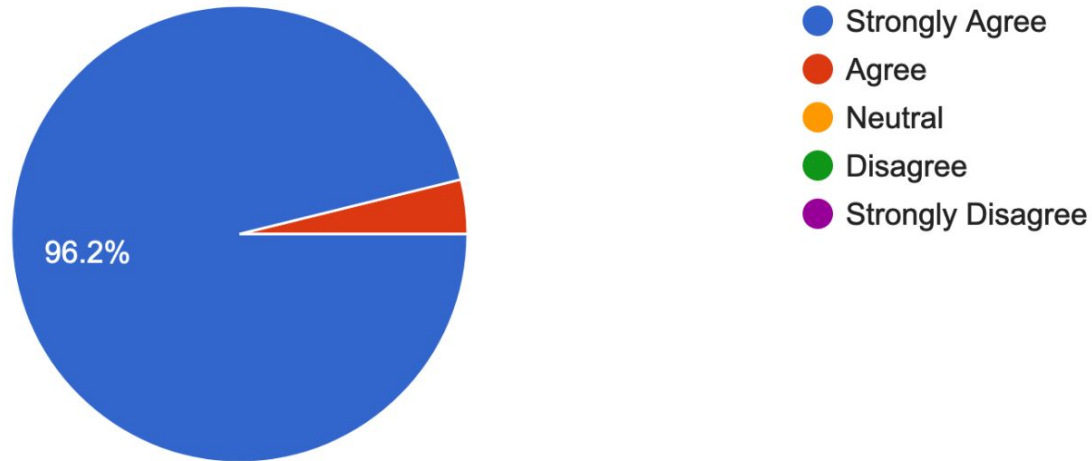
26 responses



Question 3

I believe the PACS Certificate Program gave me skills I would not otherwise have gotten as part of my studies at CU Boulder.

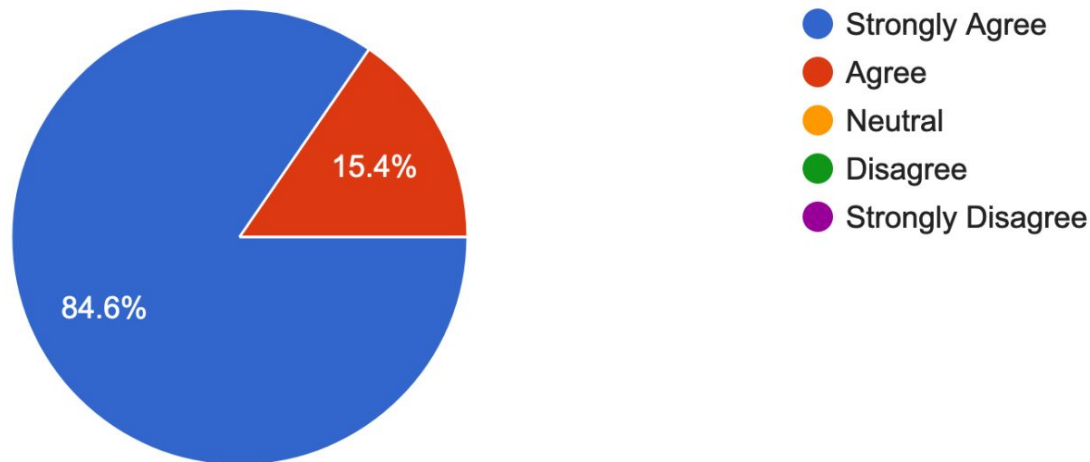
26 responses



Question 4

I believe the PACS Certificate Program exposed me to knowledge and course materials I would not otherwise have gotten as part of my studies at CU Boulder.

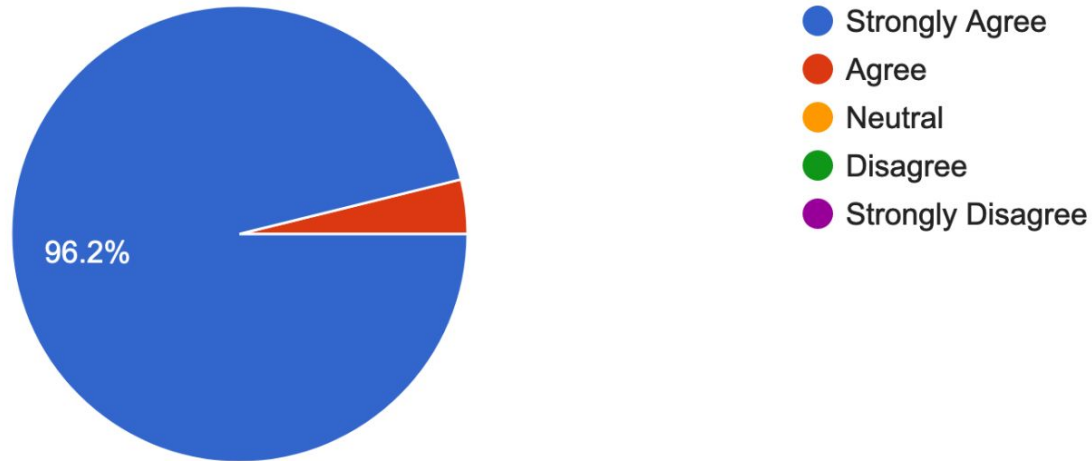
26 responses



Question 5

I believe the PACS Certificate Program improved the quality of my experience at CU Boulder.

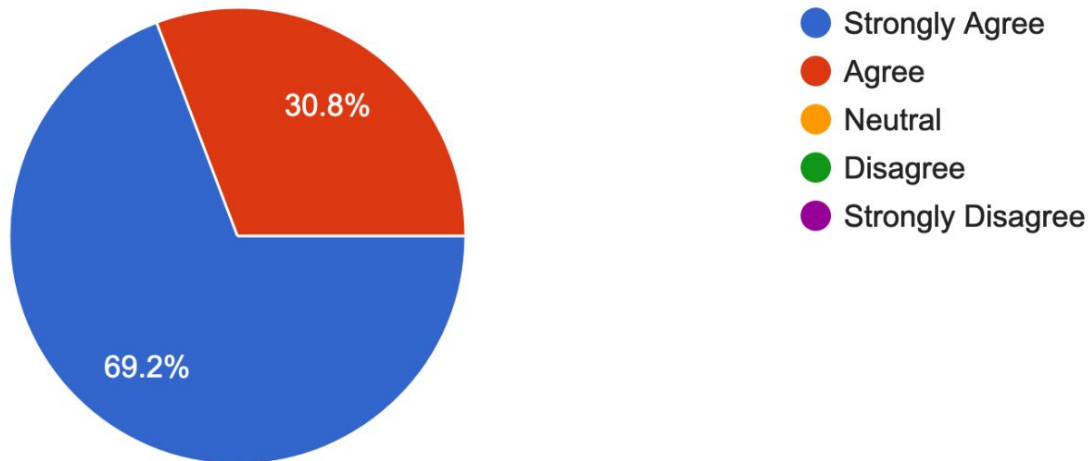
26 responses



Question 6

I have been able to put the knowledge and skills gained from the PACS Certificate Program to use in my daily life.

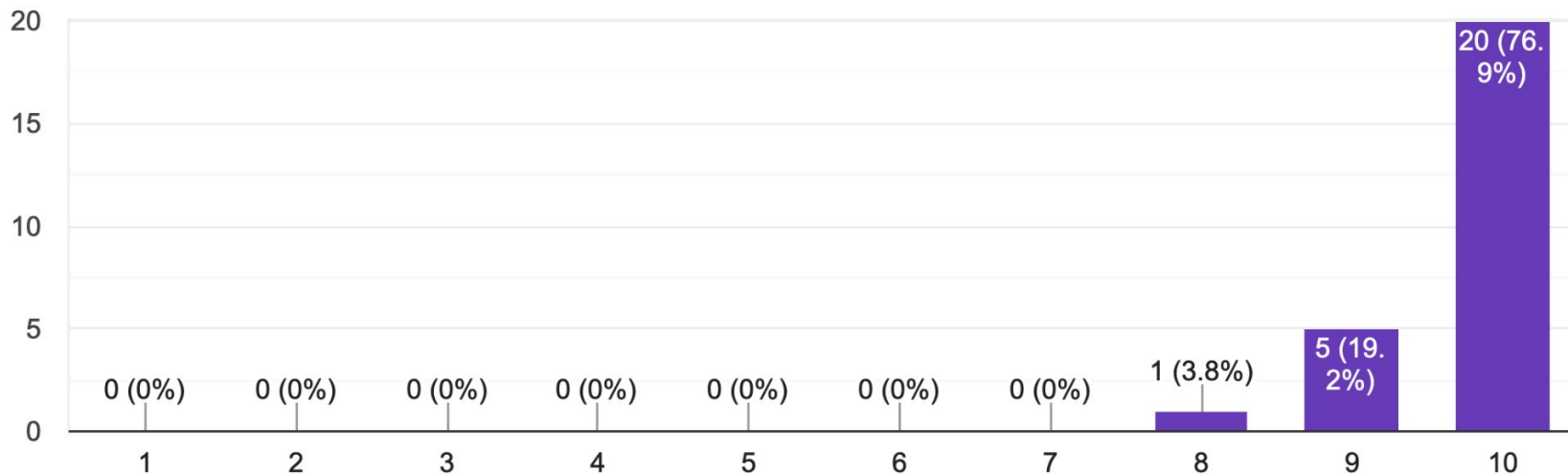
26 responses



Question 7

On a scale from 1 to 10, please rate your overall level of satisfaction with the PACS Certificate Program.

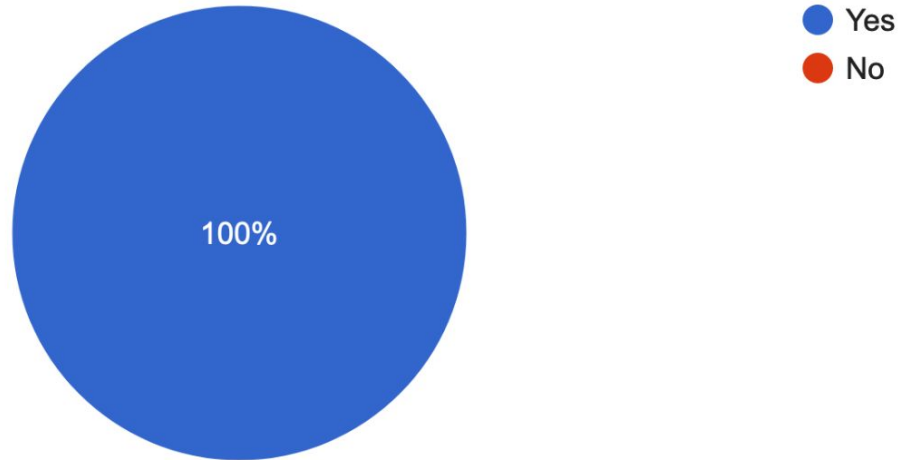
26 responses



Question 8

Would you have enrolled in the PACS Program if it was offered as a minor at CU Boulder?

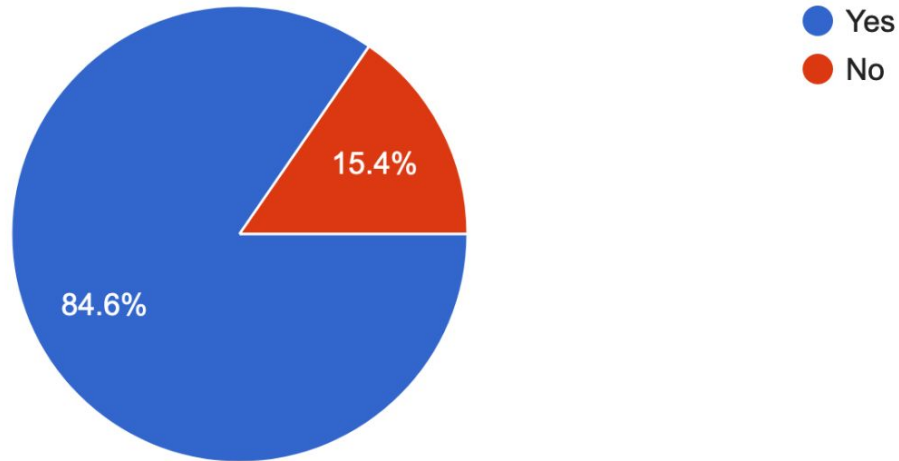
26 responses



Question 9

Would you have enrolled in the PACS Program if it was offered as a major at CU Boulder?

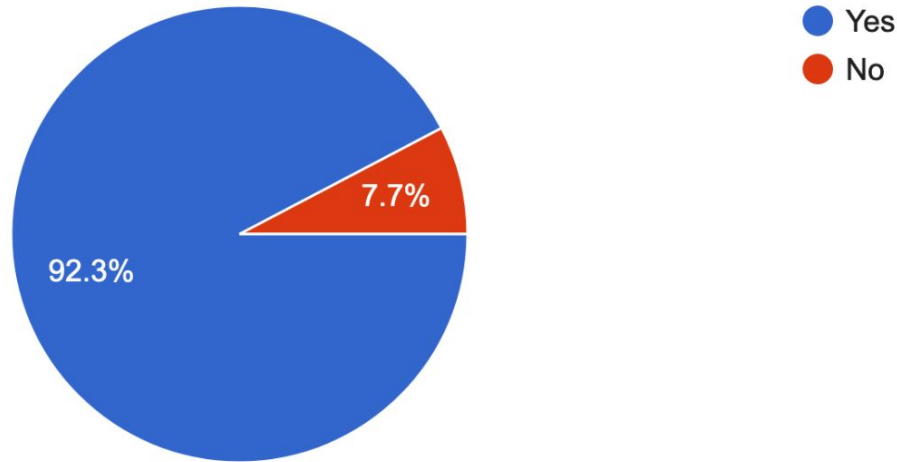
26 responses



Question 10

Would you be interested in the PACS Program if it offered graduate level courses or a professional certificate in Conflict Management at CU Boulder?

26 responses



Qualitative Data about Program Experience (Positive)

Q - Is there anything else you would like to share with us about the PACS Certificate Program or your experience?

- I genuinely enjoyed each PACS class I have taken/am taking and feel very grateful for the knowledge I have amassed as a result!
- Michael does an amazing job as the head of the PACS certificate and does his best to get to know his students. He offers a safe space to discuss controversial topics without any blame or offense. This certificate brought a lot of information to light regarding different jobs in the international system and different ways of looking at the world.
- I am such a big fan of this program! Hopefully this is not the last time I will be a part of it somehow.
- I would just like to say I am incredibly grateful for the offering of this program and the knowledge of which I gained through partaking in the program. I hope it continues to grow and get funding as it greatly improved my educational experience.
- Highlight of my college career the classes are so fascinating
- I loved it and would take the classes again if I could!!
- Dr. English was a great professor for this certificate and made it a great experience for me.
- I just loved this program so much. Truly one of my favorite things about my time here
- Thank you for making this program
- I'm really glad I found this program. Thank you to the great professors who make this program possible!
- It was really great! I loved it and it has shaped what I want to do with my life moving forward.
- I really enjoyed this program and the college would be stupid not to make this a major!
- Thank you so much! Completing this certificate was one of my highlights of my time at CU
- Thank you for the program! PACS classes have completely transformed how I view and deal with conflict and those skills will apply to both my personal and work life.
- I think the only thing I forgot to mention was that Rachel was the best person to teach the RJ class - she is such an amazing person! (Honestly loved the RJ class and Rachel made that class even better!)

Qualitative Data about Program Experience (Critical)

Q - In what way could the PACS Program be improved?

- I really wish I had been able to go to the global seminar in Malta for PACS! I think you should run that program during every maymester, rather than every other year, if possible.
- I think (if it would be possible) that a PACS course should be required for the IAFS/Political Science majors as it emphasizes a lot of what these courses do not in terms of conflict management and strategy. I did not have issues with enrolling in the courses I wanted throughout my time in the program and feel as though the program itself is incredible well-structured and fantastic.
- My only issue with the program was scheduling. There were a bunch more PACS classes that I would have loved to take, but they either weren't being offered during semesters that I could have taken them or were at times I couldn't do. I recognize that without more personnel and funding this is really hard to fix, but it's the only thing that I think could have been better for me (and I really would have liked to take nonviolent civil resistance).
- Organizing or advertising more events with people from the peace and conflict industry.
- It could be cool to add more classes on defense or nuclear policy.
- I'm not sure if this is a possibility given the amount of resources that the PACS program is allotted, but I think events outside of class would be very beneficial. I wish I would have developed stronger connections with people in the PACS program when I was first starting, so I would suggest more group work in PACS2500 if possible.
- maybe bigger outreach to other social sciences majors that might be interested in peace work
- I would just say improving the opportunities for out of classroom experiences for students to get within a field that would benefit from having a PACS certificate.
- Maybe if we did some sort of structured group//so everyone in the program can be connected