

# PACS EXIT SURVEY DATA (2022)



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# PACS Program Data

Year**	# of course sections offered	# of students served	# of PACS Certificate graduates
2017	16	183	11
2018	11	237	11
2019*	14	357	13
2020	19	420	20
2021	20	436	25
2022	23	456	29

- \* This is the year Dr. English took over as program director. He started teaching at CU with PACS in Fall 2018.
- \*\* This data shows calendar, rather than academic year.

# The PACS Exit Survey

The first PACS Certificate Exit Survey was launched at the end of the 2021-22 academic year. In an effort to capture recent grads over the past few years, the survey was sent to all PACS students who completed the certificate between 2019 and 2022. The survey is a mix of 20 closed and open-ended response questions.

## Demographic Data:

- 31 responses
- Top Majors - 9 IAFS, 7 PSCI, 3 History, 3 Psychology, and 3 Sociology
- 22 respondents (or 71%) of survey respondents were 2022 graduates

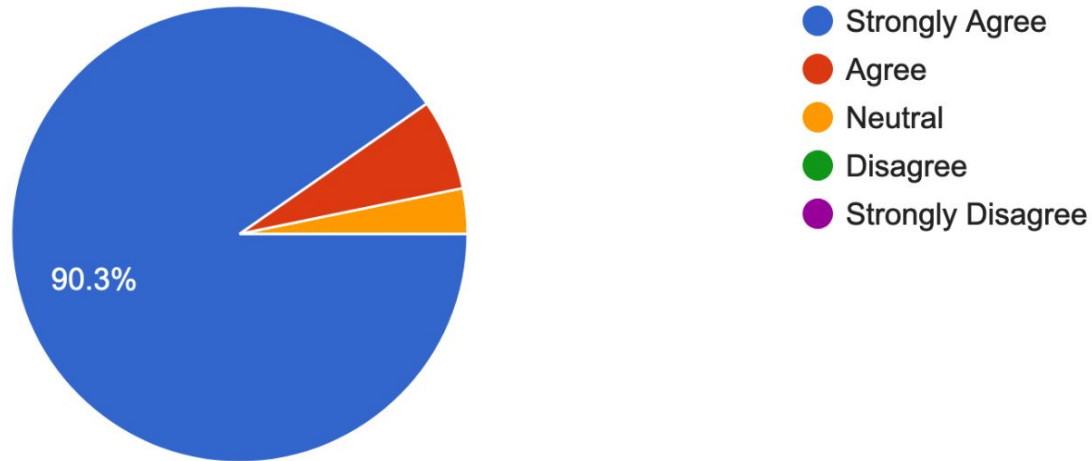
## Trends:

- Survey results indicate a high level of satisfaction with the program
  - 96.8% of students agree or strongly agree the program improved the quality of their experience at CU Boulder.
  - 87.1% of students ranked the program a 9 or 10 out 10 in overall level of satisfaction.
  - 96.8% of students agree or strongly agree they would recommend the program to other CU students.
  - 96.8% of students would have enrolled in the certificate program if it was offered as a minor.
  - 67.7% of students would have enrolled in the certificate program if it was offered as a major.

# Question 1

I am glad that I enrolled in the PACS Certificate Program as part of my studies at CU Boulder.

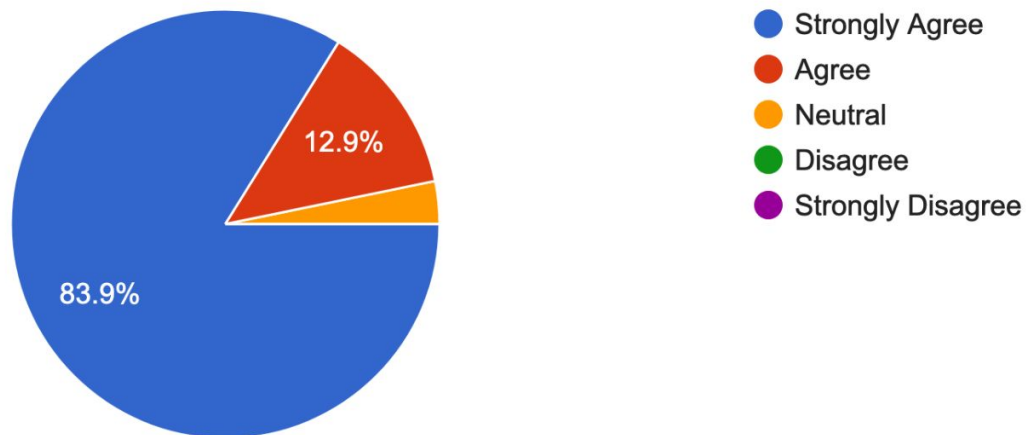
31 responses



## Question 2

I would recommend the PACS Certificate Program to other students as part of their studies at CU Boulder.

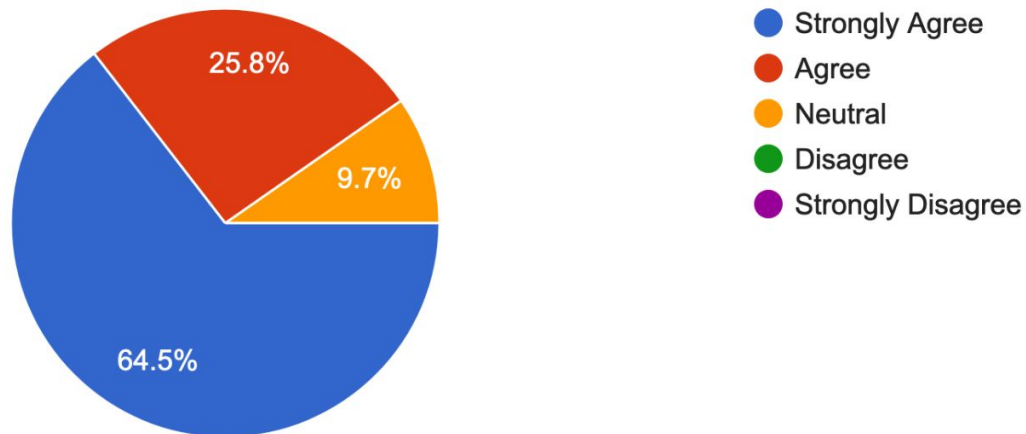
31 responses



# Question 3

I believe the PACS Certificate Program gave me skills I would not otherwise have gotten as part of my studies at CU Boulder.

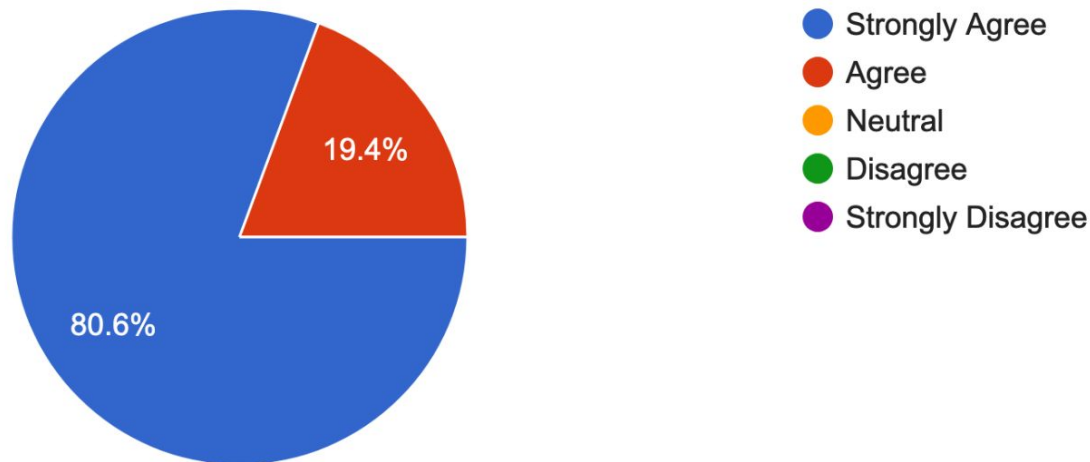
31 responses



# Question 4

I believe the PACS Certificate Program exposed me to knowledge and course materials I would not otherwise have gotten as part of my studies at CU Boulder.

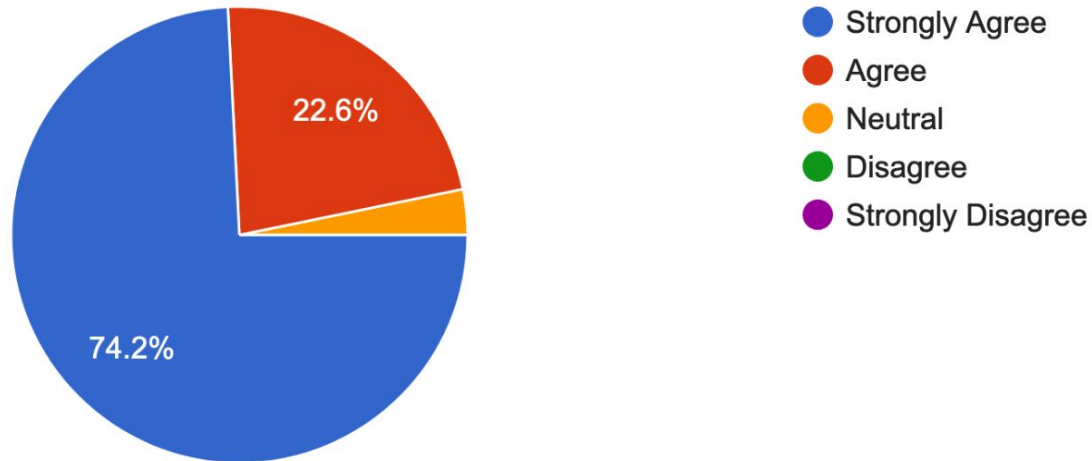
31 responses



# Question 5

I believe the PACS Certificate Program improved the quality of my experience at CU Boulder.

31 responses

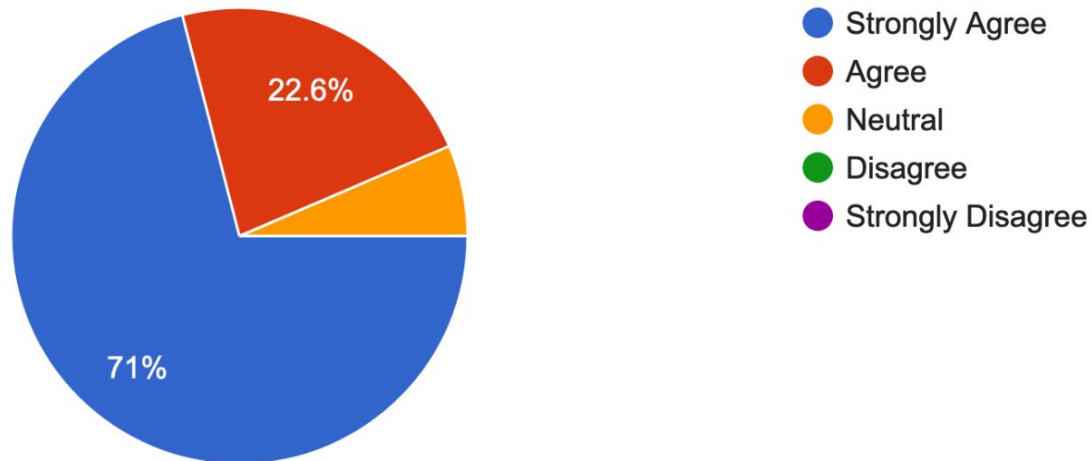




# Question 6

I have been able to put the knowledge and skills gained from the PACS Certificate Program to use in my daily life.

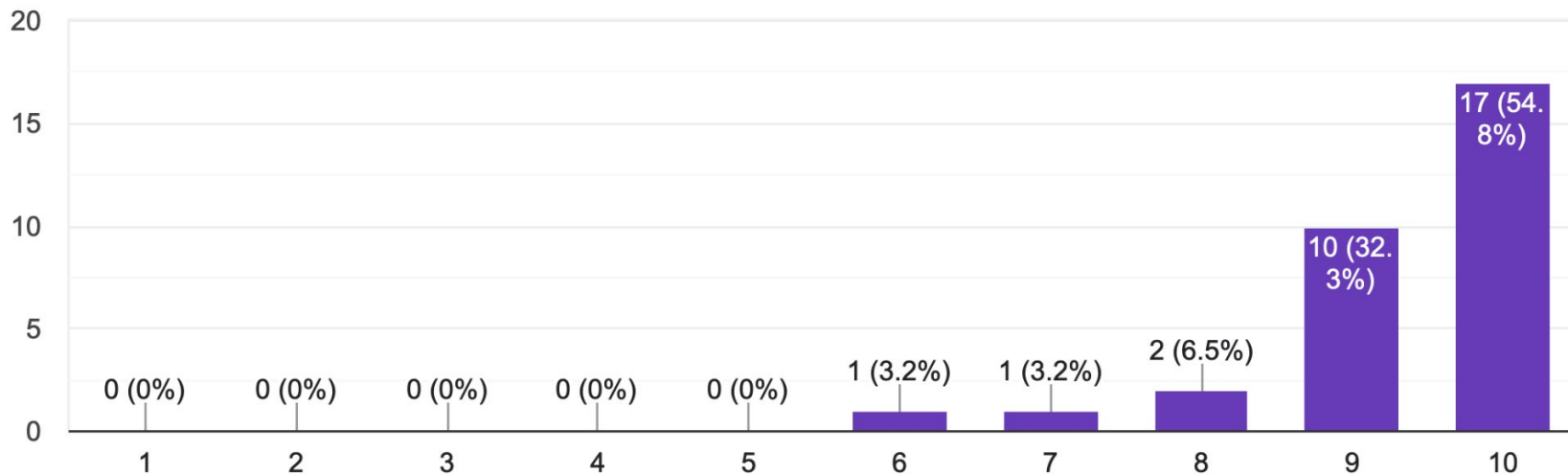
31 responses



# Question 7

On a scale from 1 to 10, please rate your overall level of satisfaction with the PACS Certificate Program.

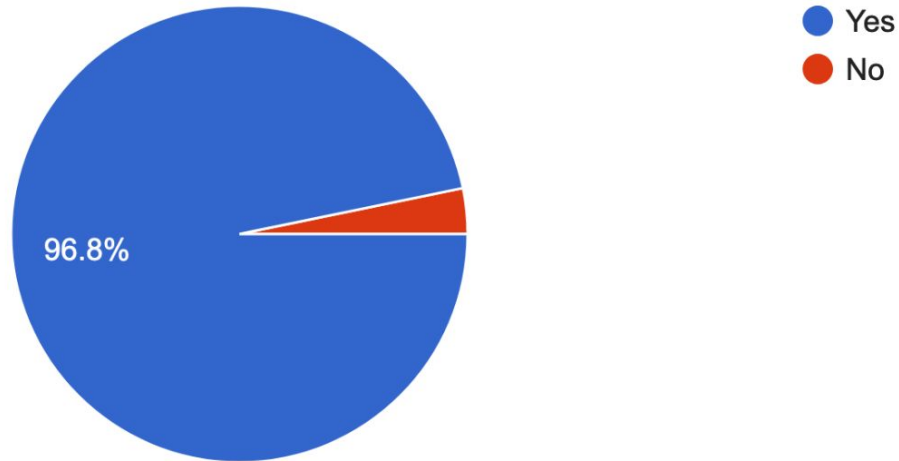
31 responses



# Question 8

Would you have enrolled in the PACS Program if it was offered as a minor at CU Boulder?

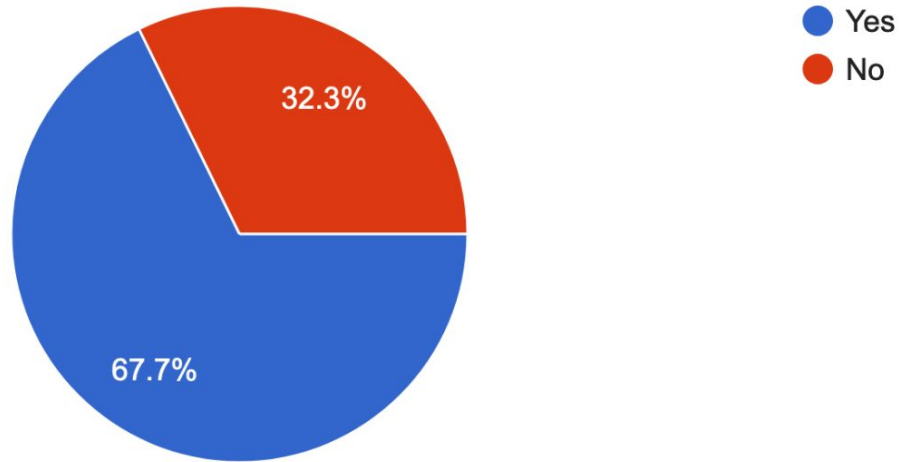
31 responses



# Question 9

Would you have enrolled in the PACS Program if it was offered as a major at CU Boulder?

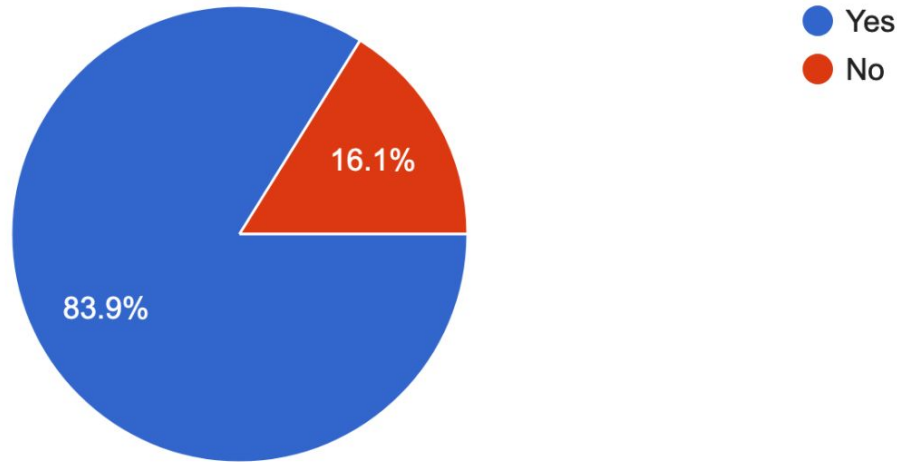
31 responses



# Question 10

Would you be interested in the PACS Program if it offered graduate level courses or a professional certificate in Conflict Management at CU Boulder?

31 responses



# Qualitative Data about Program Experience (Positive)

Q - Is there anything else you would like to share with us about the PACS Certificate Program or your experience?

- I have loved getting my PACS certificate, these were my favorite courses I took during my time at CU, and I really wish I would have been able to have a PACS major or minor. PACS fits exactly what I want to do after graduation and think it would be extremely beneficial for CU to offer PACS as a minor or major
- I am really glad I was able to be a part of this program and I am so excited to see where it ends up going in the future.
- I have already suggested this certificate to so many people, I really hope it grows in the future. I was never interested in graduate school, but If PACS became a graduate program with Professor English I would come back to CU for that graduate program.
- One of the highlights of my time at CU. Fantastic instructors and course director.
- I really enjoyed all of the PACS classes I took at CU and appreciated the flexibility of the requirements.
- Thank you so much for providing me with the opportunity to work with the program. I loved every second.
- Professor English, is a rock star to be able to run a great program and give the experience and service he does has one man is amazing.
- It was amazing! I loved all the classes I took they were some of my favorites at CU. Very engaging and the coursework all connected well.
- I am very happy that I chose to do a PACS certificate. I often say I wish it had been my major here if that was possible. The closest I got was religious studies and international affairs. Professor English is a great support for students, engaging, and so passionate about what he teaches.
- By far the best program I have been a part of at CU, no question. I have always found the curriculum interesting, current, and applicable. Furthermore, I think the community of students that PACS has, is downright awesome. Though I really want this program to expand (because it truly deserves to), there is something about having that small group of dedicated students sticking together from course to course. Lastly, thank you for being an understanding and candid professor. You are one of the few professors on campus that I feel spares students the bullshit; you call it how it is and it is incredibly refreshing. On the other side of the coin, you have been incredibly understanding. From sick days, to ROTC training, to mentally off days, to my days of pure confusion as a first-gen college student -- you have been understanding and adaptable in the classroom. You never shutdown student ideas, you always help us expand our perspectives and learning in a respectful manner, and I always feel I can participate without judgement. You can't find these qualities in all classrooms at CU, so I have appreciated the safe space on campus. Thank you for all you do Professor English and thank you for an awesome program!

# Qualitative Data about Program Experience (Critical)

## Q - In what way could the PACS Program be improved?

- I think the program as a lot of value. I just think that there should be more emphasis on writing within the course. So, students should write more essays and instead of taking open book quizzes and exams. Moreover, I think there needs to better reading material that talks about the concepts in PACS but in simpler terms. So, more books like Mayer's Conflict Resolution book.
- I say no to taking PACS as a major simply because I didn't fully understand what it was when I enrolled. I think a lot more people would be interested in the program if they knew more about it. I convinced a few people to sign up for it just by telling them about a few projects that we did.
- I think the PACS program could be improved with much more funding and room for more classes. This program is incredible, but needs expansion and more funds being a-located so were able to bring in more students and opportunity. I know it is not a minor or major but this is a program with such potential, and it is imperative that it start getting recognized more for everything it teaches us.
- I think it would be great too if there was a network for students who know that they want to see the certificate all the way through. I had many courses with students who took it to fill another requirement, so when I got to the senior seminar I didn't feel like I knew the majority of the students. I think it would be beneficial to know other people who have the same goal in the program.
- I really enjoyed the PACS program overall and the only thing I would possibly improve is spreading the word on PACS to freshman and sophomores. I first heard about the program my senior year and was extremely grateful I did. I definitely would've taken more courses throughout my college career.
- More funding. The importance of this program is vital, has a STEM major its important to understand the dimensions of PACS. Frankly all majors benefit form at least taking one course in PACS if not the whole program. Funding would allow for an experience and expertise of a program that matters in our modern paradigm to prepare the next generation to make a tangible, sustainable, and meaningful impact on the world and in their careers.
- I think increasing awareness about the certificate could be helpful, especially because then students can plan to incorporate PACS classes into their schedule earlier in the time at CU. Also making the courses a little less repetitive could be beneficial to keep students engaged. I really enjoyed the group work in PACS courses and adding more could help students utilize the skills they learn in PACS.